



Certified Veterinary Pet Care Bonus Policies

Referral Bonus Policy

For each successful referral made, the referring individual will receive a bonus of **\$45**. Each individual is eligible to receive this bonus for up to **10** successful referrals, totaling a maximum bonus value of **\$450**. Referral Bonuses will be held as a credit on the referring individual's Time To Pet account. These credits are subject to the same expiry standard as regular credits, which is **6 (six) months** from the date of issuance. If the referral bonus is not used within the **6 (six) month** period, it will expire and the credited amount will be forfeited.

To qualify for the Referral Bonus, the new, incoming client must mention the referring individual's name during the Care Consultation or booking process. Once the referred client has completed their first full service, then the Referral Bonus will be applied to the referring client's Time To Pet account. The referring individual will be notified of the credited bonus amount via email.

Reference Bonus Policy

Active clients are given the opportunity to become references for new, incoming clients. For each successful reference, the individual will receive a bonus of **\$15** credited to their Time To Pet account. Each client is eligible to receive the Reference Bonus for up to **20** successful references, or up to a maximum bonus value of **\$300**. To be considered a successful reference, the incoming client must complete one full reservation with Certified Veterinary Pet Care. The referring individual will be notified of the credited bonus amount via email. These credits are subject to expiration after **6 (six) months** from the date of issuance. If the referral bonus is not used within the **6 (six) month** period, it will expire and the credited amount will be forfeited.

When a new, incoming client requests references, the referring client (active reference) will be contacted by the potential client for a testimonial or feedback. Please note that the only information given to the new, incoming client is the referring client's email or phone number, never addresses or other personal details. Clients interested in becoming active references are asked to reach out to Kat directly at certifiedveterinarypetcare@gmail.com, *subject line: Reference*.

Additional Terms and Conditions:

- Referral and Reference Bonuses are non-transferable and cannot be redeemed for cash.
- Both Referral and Reference Bonus Programs are subject to change or termination at the discretion of Certified Veterinary Pet Care.
- Certified Veterinary Pet Care reserves the right to disqualify any referrals in the case of fraud, misrepresentation, or violation of any terms and conditions.